

# Central II



## Features of ISMS Central

- **Interactive Help Facility:** Content Sensitive Help is easily accessible from anywhere in the system by clicking on the help button.
- **Dashboard:** The dashboard is a feature of the system that allows any user (technical, administration etc.) to check up on the health status of the system and monitor system parameters.
- **Scheduler:** This extremely powerful and flexible tool Allows scheduling of important events
- **Reporting Engine:** Allows reporting on critical user and consumer information.
- **Internationalization:** Displays content dynamically, based on user preferred interface language.
- **Financial system interfacing / interaction:** To any financial system of which the interface is available and specified
- **Time of use tariffs:** Set up easily and quickly
- **SMS notifications:** Allows Technicians and system users to keep tabs on the system
- **Job Cards:** Fault Logging by support center operator; track and close logged faults
- **Audit Trail:** Track all changes; full history available on the system to see what went wrong when, and who is responsible as well as restoration of data to a previous working state if needed.
- **Messaging:** Allows Administrator feedback on health, problems and performance of the database as well as notification messages relay between operators
- **Reporting:** Report Management empowers the user to have instant access to information at any given time.
- **User Permissions:** Managed by Supervisor or Administrator permits users to access only relevant functions of the system, protecting valuable data and shields the system from unwanted access and improper use.
- **Consumer Commissioning:** adds consumers to the system by capturing and saving consumer data and parameters.
- **Management:**
  - **User Management:** three hierarchical levels that influence a user's status within the system: - Organizations,- User Groups and the - individual User each with predefined and managed permissions
  - **Element Management:** Keeps communications history; reading history and other valuable information about a device (Consumer Device (meter); Cell Concentrator; Load Switch, etc. ) and also initiate maintenance procedures on a device.
- **Vending interface:** XMLVend 2.1; multiple 3rd party vendors; AVM providers and cell phone vendors (Cell Power), customer ID via magnetic card, card number or meter number
- **Message Management Router (MMR):** Active routing engine delivering and routing all messages throughout the system, keeping track of the status, history and application of every message in the system at any time and for a definable historical period, with the option of archiving data for post dated analysis. Allows scalability and modularity.

